

Named Accountable GP

As part of a new contractual requirement for 2015/16 all patients registered at a GP practice are to be allocated a named accountable GP.

What does this mean for you?

You are unlikely to see any notable change in the way care is delivered to you by our practice, just a formalisation of our current process.

The responsibilities of your named GP will be to:

- Take the lead responsibility for ensuring that all appropriate services required by you from the GP practice are provided;
- When required, use their professional judgement, to work with relevant health and social care professionals to deliver a care package that meets your needs;
- Ensure your physical and psychological needs are recognised and responded to by the relevant clinicians in the practice;
- Ensure you have access to a health check if requested.

These responsibilities will be carried out within the opening hours of the practice and do not change the way you or other patients currently access care outside of these hours.

You must continue to book appointments with the practice in the same way. If you require an appointment with a GP urgently and are unable to book it with your "named GP" please book in with another available doctor.

Please book nurse appointments in the usual way.

Please note that despite our GPs working with other health and social care professionals to deliver your care needs, they do not take on the responsibility for the care others deliver to you. If you have concerns about any care provided by a health and social care professional outside of the practice, this should be raised directly with them or their organisation.