

PATIENT ACCESS TO THEIR GP RECORD

Statement of Intent

Your medical record and your Summary Care Record (SCR)

It is important that your medical record is available when and where you need it.

You may feel if you have an extensive medical history, that it is very important for some of your medical information to be available if you were on holiday away from the practice area and/or taken ill and ended up in hospital. Having your Summary Care Record (SCR) available will help anyone treating you without your full medical record. They will have access to information about any medication you may be taking and any drugs that you have a recorded allergy or sensitivity to.

Your SCR is automatically updated on at least a daily basis to ensure that your information is as up-to-date as it can possibly be. Of course, if you do not want your medical records to be available in this way then you will need to let us know so that we can update your record.

There are new contractual requirements from 1 April 2014 for all practices to offer and promote patient on-line access to appointments, prescriptions and information in your medical record. We currently offer the facility for booking and cancelling appointments and for ordering prescriptions on-line, and you can now view your Summary Care Record on-line. If you do not have on-line access and would like a printout of your Summary Care Record please ask a member of staff who will be happy to help.

GP2GP – Your medical records when joining or leaving the practice

It is very important that you are registered with a doctor near to where you live. We encourage patients to do this as soon as possible if they move in or out of the practice area. Once you have re-registered with a new GP, your medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England.

If you move to a GP surgery or newly register with us and both practices use the same clinical computer system, your electronic medical record will be available to the practice as soon as you have registered – this is called GP2GP.